

LUXE POOLS warranty

Warranty on the impermeability of the pool

Manufacturer warrants for 20 years, that the pool shell will hold water. Structural failure shall be defined as water loss due fracture or crack and did not come from other than manufacturer's workmanship or used materials as long as the original buyer owns the pool.

Warranty for surface and against osmosis

Manufacturer provides 10 years warranty against osmotic blistering for the submerged surface of the pool and formations of blisters for as long as the original buyer owns the pool. Surface guarantee does not cover horizontal surface of the pool beam or the upper and outer pool edge.



The warranties above are applied to the pool if the following conditions are met:

Luxe Pools must receive a written notice of the defect from the original buyer within the warranty period.
The original buyer installed the pool shell, following pool installation manual.
The pool remains full of water all the time. THE POOL IS DESIGNED TO REMAIN FULL OF WATER AT ALL TIMES.
The pool is serviced and inspected annually by a LUXE Pools certified installer, keeping the service record logbook.
The original buyer installed drainage system under all pool floor surface.
During wintertime pool has to be left filled with water, with installed ice separation sheets in water.
Any surface cleaning and pool emptying has to be done with supervision/deepening of LUXE Pools certified installer.
The original buyer keeps the pH level of the water between 7.0 and 7.2, total alkalinity of the water between 80 to 120 parts per million and calcium hardness of the water between 175 to 225 parts per million, free chlorine - 0.5 - 1.0 ppm.
The original buyer cooperates with the manufacturer, if the service is needed, and provides access to the pool during normal business hours.
The manufacturer warranty is subject to the pool beam being covered by cantilever deck, stone, brick pavers, or deck wood as horizontal part and outer part of beam surface is not considered as pool surface.
Anode is installed in water circuit close to the pool or in the pool shell as inline part.
Manufacturer has received payment in full for the delivered pool.
Pool water temperature is below 32°C.

Warranty is not valid, if defects appear because of:

Damage or failure resulting from improper or unauthorized draining of the pool or the rising of the ground water table above the pool floor level.
Discoloration or deterioration caused by abnormal use of the pool, like excessive use of chlorine or calcium, salt, iron or other chemicals, failure to maintain proper water chemistry of the pool.
Any damage caused or contributed to by accident, negligence, abuse, misuse, act of God, or act of nature (including, but not limited to, flooding, fire, settling of soil, or shifting of earth).
Any damage caused by the buyer's failure to provide reasonable and necessary maintenance to the pool.
Damage to or failure resulting from the installation of any additional equipment or attachments to the pool such as fittings, skimmers, piping, lighting fixtures, wiring, rails, ladders, slides, or any other accessories.
Damage to or failure resulting from the installation or use of any attendant structures to the pool such as decks, concrete, waterfalls, fountains, or spas.
Damage caused by installed salt chlorination systems.
Pool water temperature was exceeding 32°C.

Disclaimers:

When a cosmetic or surface repair is performed by the manufacturer, potential shade and/or colour variance may be observable and will be deemed acceptable in satisfaction of this warranty.
Surface degradation may occur over time with normal exposure to elements, like: fading, staining, discoloration, cracking or in any manner changing appearance or texture of the surface finish other than osmotic blisters.
The manufacturer denies any responsibility to cover any damage to fencing, grass, shrubbery, driveways, walks, trees, patios, water or other improvements occasioned in the course of making any repairs or replacements made pursuant to this warranty.
LUXE Pools does not recommend using salt chlorination system as pool sanitizer due to possibility by electrolysis appearance of stains on the pool surface. Also any kind of stains, caused by installed salt chlorination shall not be covered by this warranty.
Warranty expressly excludes all and any installation works and materials.
Warranty only covers the original buyer of the pool as shown in this document and is limited to the monetary compensation of the purchase price by the original buyer. Luxe pools shall not be liable for any consequential losses or damages, including but not limited to punitive, monetary claims, relating to the breaches of warranty obligations.

All disputes related to this document can be solved in amicable settlement or in court on territory of Republic of Lithuania, EU according to the governing Lithuanian laws and regulations.

LUXE Pools pool shell deepening manual:

1. The fiberglass pool "LUXE POOLS" has to be deepened into the ground for 135cm.
2. Exterior of the pool has to be filled with crushed stone, which layer has to be not thinner than 300mm from pool wall. Crushed stone - 8 - 32mm.
3. Underneath the pool bottom there must be 200mm dens pillow of crushed stone. Crushed stone 8 - 16 mm. When filling the external part of the pool, the pool has to be filled with water in parallel. During the filling procedure, the level of filled water has to be equal to the level of filled crushed stone; deviation - no more than 5 cm.
4. After filling the pool sides with gravel - it is necessary to connect the border to the concrete beam (30 x 30 cm) around the pool.

The filling of hole starts at the ends of the pool - to ensure the stability of pool in the hole.

When filling the external part, observe the movement of the pool body at the widest point (to the outside or inside), possible deviation up to 5mm of home position.

When loading the pool into the hole, avoid any deformation of the pool body!

During the filling of exterior part with crushed stone, it is necessary to reinforce the body of the pool across with braces. Deepening scheme of the "LUXE POOLS" pool:



DO NOT EMPTY YOUR SWIMMING POOL WITHOUT LUXE POOLS CERTIFIED DEALER SUPERVISION

Customer:	Pool structure until:	
Reference:	Pool surface until:	
Fiberglass swimming pool:	Buyer signature:	LUXE POOLS signature:
Pool where sold by invoice No:		